

# AVE WE WANT YOUR FEEDBACK!

At AVE, our mission is to deliver Live Better® – a carefree lifestyle through high-touch service, on-demand amenities, and a fun sense of community. It's important to us that we deliver on that promise; therefore, you will be receiving surveys from Kingsley by Grace Hill for your feedback.

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- These surveys allow you to share your thoughts and experiences with us, helping us deliver on our Live Better® promise.
- You'll be invited to participate in the survey program at various points during your time at AVE including after you move-in and after a work order is completed.
- Your survey response goes directly to your General Manager who reviews and responds to every survey.
- **Your satisfaction is our No. 1 priority!**



Keep an eye out for your first chance to provide us with feedback! You'll receive it via email within a week of move-in.



Grace Hill® | KingsleySurveys